

Maintenance — Maintenance Key Performance Indicators

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ICS 03.100.99

National foreword

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A list of organizations represented on this committee can be obtained on request to its secretary.

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Maintenance - Maintenance Key Performance Indicators

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de maintenanceInstandhaltung - Wesentliche Leistungskennzahlen für die
Instandhaltung

This European Standard was approved by CEN on 10 February 2007.

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Foreword

This document (EN 15341:2007) has been prepared by Technical Committee CEN/TC 319 "Maintenance", the secretariat of which is held by UNI.

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Introduction

This European Standard provides Maintenance Key Performance Indicators to support management in achieving maintenance excellence and utilize technical assets in a competitive manner. The majority of these indicators apply to all industrial and supporting facilities (buildings, infrastructure, transport, distribution, networks, etc). These indicators should be used to:

- a) measure the status;
- b) compare (internal and external benchmarks);
- c) diagnose (analysis of strengths and weaknesses);
- d) identify objectives and define targets to be reached;
- e) plan improvement actions;
- f) continuously measure changes over time.